



BREAKING BAD NEWS:

What You Say vs. What They Hear

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Breaking Bad News: What You Say vs. What They Hear

FACULTY:

Thea Flaum

Founder and President,
FacingDisability.com
Hill Foundation – Chicago

Jonathon Rose, Ph.D

VA Palo Alto
Health System – California

PANELISTS:

Trisha Hicks, MSW, MEd.

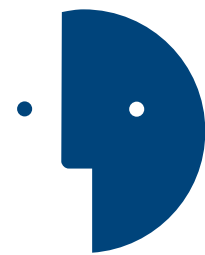
Katie Powell, OT

Laura Wehrli, PT, DPT, APT



Real People, Real Experiences





facingdisability.com

for families facing spinal cord injuries



YOU ARE NOT ALONE

When Coping With A Spinal Cord Injury



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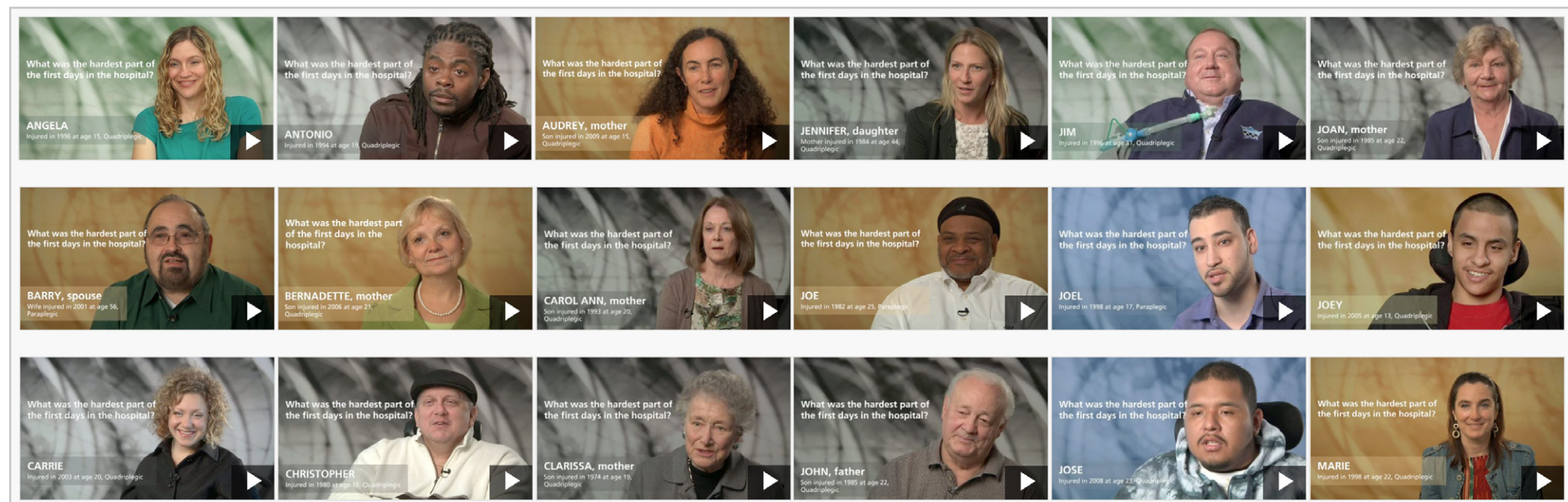
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VIDEO 1: INTRO

Breaking Bad News: What Did They Hear?

The questions:

How did you develop an understanding of the injury?
What was the hardest part of the first days in the hospital?



Breaking Bad News: What You Say vs. What They Hear



Jonathon Rose, PhD
VA Palo Alto
Health System
Palo Alto, CA

(Moderator)



Katie Powell, OT
Zablocki VA
Medical Center
Milwaukee, WI

(Panelist)



Trisha Hicks,
MSW, MEd.
Magee Rehab
Philadelphia, PA

(Panelist)



Laura Wehrli,
PT, DPT, APT
Craig Hospital
Englewood, CO

(Panelist)



Voices of Experience

Experts on Panel Experts in the Audience

This is an
interactive
presentation.



Two Videos that Bring the Patients into the Room

“I Get It”

“I Don’t Get It”

The question:
If these were your patients...



“I Get It”





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VIDEO 2: "I GET IT"

“I Get It”

If these were your patients...



“I Don’t Get It”





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VIDEO 3: "I DON'T GET IT"

“I Don’t Get It”

If these were
your patients...



I Can Hear You Now...

How the Stories Ended:

Joel is a social worker in a renal medical facility

Joe is coordinator of “Think First,” a national program to prevent brain and spinal cord injuries among young people

Hector sells urological medical supplies to hospitals

Nick is a competitive bodybuilder, wheelchair dancer and successful motivational speaker

Darren has an MBA and is an executive at a Fortune 500 company

James coordinates all volunteers for a large rehab hospital



I Can Hear You Now...

How the Stories Ended:

Marie coordinates the SCI mentoring program at a major rehabilitation hospital

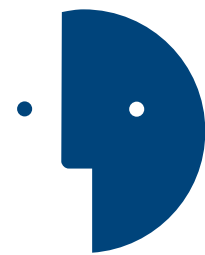
Megan is finishing her Ph.D; she consults with nonprofits and government agencies on anti-poverty programs

Patricio is a peer mentor and works with "In My Shoes," a violence-prevention program for young people

Molly is in her third year of medical school

Mary Ellen is Molly's mother, and has gone back to work as a physician





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